From: Craig Wall
To: Microsoft ATR
Date: 11/21/01 7:07pm

**Subject:** Microsoft must be stopped, yet new grievances

I own a small business, and utilize a computer in professional and personal matters. It continues to amaze me how no one will touch Microsoft as it bullies consumers and businesses.

I will limit my grievances JUST to the LAST 3 months!

- 1. Windows XP knowingly disables Quicktime content on websites within it's latest browsers (5.5 and 6). Quicktime is exceptionally popular (oh and did I mention it is a rival of MS technology?) Sites I previously enjoyed movie previews and software training now don't work with Explorer. The consumer be damned, I guess, is Gates mantra. Furthermore, the quicktime content on my own website won't work when potential clients take a peek. MS wants to destroy marketshare of its competitors anyway it can, and could care less about me as a consumer or as a business man.
- 2. Java. MS knowingly and willfully is trying to destroy JAVA by making it incompatible with its latest browsers--all in favor of its own new substitute technology.
- 3. MP3. Again XP avoids what is by far the most common music format in existence--clearly again to man-handle the consumer into its own competing music format. Does it matter what everyone in the public domain has chosen as its' format of choice? Not to Gates.

Let me be clear. Some might say you cannot be passionate or hateful and objective at the same time. I say to be objectively truthful about Microsoft is to passionately hate Microsoft.

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